

Waihopai Health Services

Welcome to Waihopai Health Services.

Waihopai Health Services strives to provide you, our patients with a people focused, timely general medical service of exemplary quality by a health team committed to the maintenance of the highest professional standards. Waihopai Health Services encourages health promotion and disease prevention in a calm, courteous, compassionate and caring environment. We will help you make informed decisions about your health. Our team is available to manage your acute and chronic medical needs. The information you share with us is regarded as a privilege. We will make every effort to protect your privacy and your confidential information.

Our Staff

General Practitioners

Dr Bryan Stout
Dr Matthew Sloane
Dr Rebecca Short
Dr Wali Kamali
Dr Dayna More
Dr Rachel Greenwood

Practice Nurses

Anne McDonald
Bridie Agate
Sara Corbin

Enrolled Nurse

Pam Meredith

Office Administrator

Lyn Clark

Receptionists

Barbara Pol
Cindy Davis
Ivonne McDonnell
Rachael Katuke

Surgery Hours

Monday - Friday 8.00 - 5.00pm
Phone 211 0999

After hours

After Hours GP Doctors Service
40 Clyde St
Ph 218 8821

Medical Helpline

24-hour medical advice service.
Ph. 0800 611 116

Urgent Daytime Appointments

Ph 211 0999

Website: <https://waihopaihealth.co.nz/>

Appointments



We endeavour to run on time. To help us achieve this we ask you to arrive on time for your appointment. On arrival please report to the receptionist. If you are late you may be required to make another appointment.

A Standard Consultation is for fifteen minutes. If you have a complex problem or several problems, please be sure to ask for an extended consultation. Some consultations may unexpectedly take extra time and the Medical Staff may ask that a further consultation be made to deal with non-acute problems that cannot safely be dealt within the appointed time. If for whatever reason your Doctor or nurse is running late you may be contacted to make an appointment at a different time to prevent you having an undue wait.

Home Visits

Home visits are provided to those who are in need of this service. Unless these are urgent they will be placed at the end of the morning or afternoon sessions.

Services Available at Waihopai Health

Medical Consultation

Home visits

Business/ Corporate Pre-employment Medicals

Skin Cancer Clinic

Minor surgery including

Removal of Lumps and Bumps
Suspicious mole removal
Liquid Nitrogen to warts and other skin lesions
Proctoscopy
Ingrown Toenail surgery
Joint Steroid Injection
IUD and pessary insertion/removal

Nurse Consultations

Well Health Promotion
Heart Disease Risk Assessment
Dietary and Lifestyle Modification
Well Child Assessment and Immunisation
Wound Care
Quit Smoking Programmes
Weight loss programmes
Cervical Smears
Health Screening reviews
Diabetes review and initiation of insulin
Patient Support and Advocacy

Travel Health and advice

Electrocardiography (ECG)

Vaccination-

Immunisation (Childhood and adult)

Caring for Our Community

Waihopai Health Services

Driver's medicals

Mental Health Support

First Appointment New Enrolment

All newly enrolled patients from the age of 45 years are required to see our nurse for assessment once their previous notes have been received. Other patients may be required to see the nurse for assessment once their previous notes have been assessed by our nurse. The cost of this assessment will depend on the complexity of your past history.

Consultation Fees

Consultation fees may vary according to **time** and **complexity**. Standard consultation time is 15 minutes. Additional charges will apply for prolonged consultations, minor surgery, medical supplies, certificates, prescriptions, referral letters, home visits etc. You are expected to pay for your consultation on the day of service unless prior arrangements have been made with our office administrator. If you are unable to arrive for your appointment that has been made by yourself and you do not notify us, a "did not arrive" (DNA) fee will apply.

Important notice to Students

Students turning 18 years while attending school need to apply for a Community Services Card BEFORE their birthday as no subsidy is paid after this age, unless a student has a current Community Services Card or is currently enrolled with the practice.

Students who produce their Student Card at the time of consultation will receive a 15% discount.

Patients' Fees Information

Enrolment at the practice means that your fee will be less than if you are not enrolled. Funding for this comes through the District Health Board. Every three months the District Health Board checks to see that funding for your subsidised consultations is to continue to come via Waihopai Health Services.

Prescriptions

If phoning for a prescription, please do so before 11.00am. It is issued at the **doctor's discretion**. These will be available after 11am the following day.

Please ensure you have sufficient medication. Phone for repeats at least a week before running out.

Nurse Consultations

Nurse consultation fees may vary according to time needed and any procedures carried out.

Standard Consultation Fees

Patients who are entitled to receive funding support as of 1/7/17

(Disbursement costs additional)

	<u>Enrolled</u>	<u>Casual</u>
<u>Child 0-5 years</u>	N/C	54.30
<u>6-12 years</u>		
With CSC	N/C	69.00
No CSC	N/C	74.70
<u>13-17 years</u>		
With CSC	49.50	69.00
No CSC	49.50	74.70
<u>18-24 years</u>		
With CSC	54.30	74.70
No CSC	54.30	90.00
<u>25-44 years</u>		
With CSC	54.30	74.70
No CSC	54.30	90.00
<u>45-64 years</u>		
With CSC	54.30	74.70
No CSC	54.30	90.00
<u>65 years and Over</u>		
With CSC	54.30	74.70
No CSC	54.30	90.00

Prescriptions

Pickup Fax to Chemist
18.40 21.40

Welcome to



New Patient Information Handout

Caring for Our Community